

# PATIENTS ON WORKERS COMPENSATION FLOWCHART

Does the worker say the injury is work-related?

**YES**



**NO** →

Usual arrangements with non-Workers Compensation patients.

Do you agree to be the nominated Treating Doctor?

**YES**



**NO** →

Inform the patient and suggest another doctor. Treat and bill patient if required.

Has the worker notified the employer of the injury?

**YES**



**NO** →

Inform the patient they must notify the employer.

Has injury been notified to the insurer?

**YES**



**NO** →

Request the worker to provide an injury Notification/Claim Number from the insurer. Bill Medicare/the employer or the worker directly.

Obtain notification number for use on medical certificate and all correspondence with the insurer. Charge the current WorkCover rate (usually the AMA rate). Ask worker about arrangements for paying.



Take medical and occupational history. → Develop treatment plan and review date.



Fill out WorkCover medical certificate up to next review date. (You can charge \$17.60 including GST for the initial certificate only)



Is referral to another health service provider required?

Make the referral. Indicate on the medical certificate-treatment plan. Monitor effects of treatment.

← **YES** **NO** →

Fit for suitable duties?

**YES**



**NO**



Contact employer. Communication with other parties can be charged at \$18.20 per 5 minutes.

Ensure close monitoring to encourage optimal activity.

1. Obtain workers consent on medical certificate to share information
2. Give 2 copies of the certificate to the worker and keep a copy
3. Make an appointment for review as per certificate.

## SUBSEQUENT CONSULTATIONS

Insurer may contact to develop Injury Management Plan. Communication fee indicated above applies.

Is progress at review satisfactory?

Issue updated certificate (no fees apply).

← **YES** **NO** →

Review treatment plan – speak to insurer, consider involvement of rehab provider.

**WORKER RETURNS TO WORK**

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**WORKCOVER DOCTOR'S HOTLINE 1800 66 11 11**  
**WORKCOVER INFO & ASSISTANCE FOR WORKERS 13 10 50**

